

केन्द्रीय माध्यमिक शिक्षा बोर्ड

(शिक्षा मंत्रालय, भारत सरकार के अधीन एक स्वायत्त संगठन)



THE WALL

(An Autonomous Organisation under the Ministry of Education, Govt. of India)

No.CBSE/CE/2022/

Dated: 04.04.2022

To

The Principal/Head of Institutions Schools affiliated to CBSE (Through CBSE website)

Sub: Extension of the last date for Online Dispute Redressal Mechanism for Term-I Examination.

Madam/Sir,

This is in continuation to Circular No. CBSE/CE/2021 dated 12.03.2022 for Class X and dated 19.03.2022 for Class XII wherein it was informed that Online Dispute Redressal Mechanism for Term-I Examination has been made available for both the classes i.e., Class X and XII up to 26.03.2022 for Class X and 31.03.2022 for Class XII respectively for applying to the CBSE.

It has been informed by some schools that they were not able to apply within the due date hence, as a special measure CBSE is extending the **last date till 20th April, 2022 (Wednesday).** The following action needs to be taken by the students and schools:

- If any student wishes to raise any dispute regarding performance on Term-I, may inform to his/her school in writing.
- ii) School will process the request of the student. If the dispute could be resolved at the level of the school, the outcome will be communicated by the school to the student concerned in writing.
- iii) If the dispute is to be resolved by the CBSE, a report combining all the disputes received by the schools may be uploaded **in one go** on the School Request Submission for Resolution on link https://cbseit.in/cbse/2022/SRSR/landing.aspx.
- iv) If any school was not able to upload their request on the portal earlier or if uploaded only partial information on the portal, may upload the complete details on the above-said link so that the dispute will be addressed by the CBSE as per process and norms.
- v) Any school that has communicated to the CBSE on any email to the Regional Officer or the CBSE Headquarter is also required to upload their dispute within schedule on the portal.
- vi) No request sent by the school on any email id or any other platform will not be considered by the CBSE.

All the schools are directed to strictly follow the above-said instructions so that all disputes raised by the students/schools may be resolved by the CBSE appropriately and within schedule.

(DR. SANYAM BHARDWAJ)
CONTROLLER OF EXAMINATIONS

Copy to web-admin with the request to upload on CBSE website



